



## **When Disaster Strikes, a Critical Incident Manager can be On-Site within 24 Hours Thanks to ITC and TAMP Partnership**

**September 17, 2007 – Los Angeles, CA** – I.T. Crisis Services, Inc. (ITC), a leading provider of crisis management solutions for businesses around the globe, and TAMP Systems, experts in business continuity management, today announced the completion of a partnership agreement. With this new partnership, business clients – both **large and small** – have the opportunity to obtain **Crisis Management- a Readiness, Response and Recovery Service** from both ITC and TAMP within 24 hours of a natural or man-made disaster.

The subscription service created by this partnership is entitled Immediate Response (IR). As part of an organization's participation in the IR program, ITC and TAMP will provide Crisis Management - a Readiness, Response and Recovery service by deploying a Critical Incident Manager to the scene of a disaster within the first 24-hours after it strikes, an extremely crucial time for businesses to minimize negative impact on human and financial resources.

According to company officials, businesses of all kinds have unique requirements when it comes to managing crises and a majority of the time, a Critical Incident Manager is needed to take charge of the situation and get businesses back-to-business as usual, and as soon as possible.

A recent report by a California market research firm demonstrates that the financial impact of a major business outage can be enormous, from \$6.5 million per hour in the case of a brokerage operation to \$2.6 million per hour for credit card sales authorization to a mere \$14,500 per hour for an automated teller machine.

"We've responded to over 70 global disasters and we've helped hundreds of businesses prepare for, respond to and recover from a crisis," said Terri Lynn Pond, President and CEO of ITC. "We intrinsically understand – more than anyone else – just how difficult it can be for businesses to recover from a man-made or natural disaster. This partnership between two top-notch organizations like ITC and TAMP can help businesses not only recover from a crisis but help them successfully stay in business long after a crisis strikes."

"It doesn't matter how large or small your business is," said Tom Abruzzo, Chief Executive Officer of TAMP Systems. "Being down for the count – even for an hour – can have a tremendous negative impact on your business. TAMP is known for its commitment to providing its clients with outstanding business continuity planning services, so it makes sense for us to partner with ITC – one of the world's leading crisis management organizations – to serve our clients, no matter what the disaster, no matter how fast they need our help."

Businesses in need of Crisis Management Services such as those offered by ITC, can visit the company's website at <http://www.ITCrisis.com> or call (818) 610-2233 for more information and the Disaster Declaration Line is (866) 482-2020. Organizations interested in learning more about the Business Continuity Planning Services offered by TAMP can visit the company's website at <http://www.tampsystems.com> or call (516) 623-2038.



#### **About I.T. Crisis Services, Inc. (ITC)**

ITC is a world leader in crisis management services for businesses across the U.S. and around the globe by helping organizations prepare for, respond to and recovery from a natural or man-made disaster. In addition to specializing in Preparedness, Response and Recovery Services, ITC consultants are located in virtually every part of the globe, ensuring the company's business partners are serviced worldwide, 24 hours a day, 7 days a week in the event of a crisis or catastrophe. With more than 50 experienced on-staff crisis management specialists and close to 10 years experience in a wide variety of crisis management services, ITC has successfully responded to more than 70 global disasters and has assisted hundreds of customers in not only recovering from a crisis, but staying in business long after a crisis strikes. For additional information, about ITC and its solutions visit [www.itcrisis.com](http://www.itcrisis.com), or call 818-610-2233.

#### **About TAMP Systems**

TAMP Systems is a leading provider of business continuity management solutions for organizations spanning a wide variety of industries. In addition to providing continuity plan development and consulting services, as well as Web-based continuity management software, TAMP specializes in disaster recovery and pandemic incident response planning. TAMP's popular software is entitled the Disaster Recovery System (DRS), which creates and manages business continuity plans. As a 25-year-old company, TAMP has earned the reputation as a leading BCP consulting, software and client services organization – one awarded the honor of being inducted into the Contingency Planning & Management (CPM) Hall of Fame. For more information about TAMP's business continuity planning solutions, visit [www.tampsystems.com](http://www.tampsystems.com), email [info@tampsystems.com](mailto:info@tampsystems.com) or call 516-623-2038.