



## Critical Incident Manager (CIM)

**When disaster strikes, do you have the person with the right experience to respond and will that person be available?**

ITC has experienced critical incident managers available 24 hours a day, seven days a week, 365 days a year. We can help your company respond to any disaster. Our managers have responded to over 70 disasters worldwide, and hundreds of domestic events such as fire, flood, earthquake, tornado and man-made disasters.

But not just any critical incident manager will do.

What sets ITC's staff of experienced crisis management experts apart from the competition is our risk management expertise, our ability to assess your organization's business risk and make a customized crisis plan that's right for you, as well as our keen understanding of the processes involved with minimizing asset risk, minimizing overall business risk and developing a leading crisis management plan for you – one that involves assigning a critical incident manager to your organization, to help you successfully respond to a disaster.

We can place an experienced critical incident manager on-site to:

- Determine a crisis response course of action.
- Manage your company's response.
- Identify and help obtain required appropriate response resources.
- Identify successful communication objectives and/or the implementation of a command center, when applicable.
- Help obtain trauma resources for your people.
- Work with your insurance claims.

Our ITC Team has extensive first-hand experience in managing complex disaster situations. **Let one of our experienced risk management consultants help you be ready for any disaster or crisis. Let ITC provide your organization with Total Protection.**

ITC is your Total Protection Solutions Provider.

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